

insync

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— P.04 —

Singapore Customs and New Zealand Customs Service sign AEO-MRA



FEATURES

Singapore Customs facilitates import of dutiable goods for duty-free and travel retail event



SPOTLIGHT

in-Conversation: Creating a secure and seamless border experience for traders



NEWS

Connecting supply chain players

CONTENTS

FEATURES

- 01 Leaders strengthen relations at annual ASEAN Directors-General meeting
- 02 Singapore Customs facilitates import of dutiable goods for duty-free and travel retail event
- 04 Singapore Customs and New Zealand Customs Service sign AEO-MRA
- 05 Benefits of AEO-MRAs
- 06 Singapore authorities seize major haul of pangolin scales and elephant ivory

SPOTLIGHT

- 08 in-Conversation: Creating a secure and seamless border experience for traders

NEWS

- 10 Connecting supply chain players
- 11 Two men caught for attempting to evade GST
New STP companies on board

DO YOU KNOW?

- 12 NTP: New Value-Added Services on board

TRAINING CALENDAR

- 13 Training Calendar



EDITOR'S NOTE

Singapore Customs inked a Mutual Recognition Arrangement of Authorised Economic Operator programmes with New Zealand Customs Service (NZCS) on 27 June 2019 (page 4), making it the 10th such arrangement Singapore has signed with other customs administrations. The arrangement, in line with the World Customs Organisation's standards, enhances supply chain security by recognising certified companies as lower risk and granting them a higher level of facilitation.

The 24th Tax Free World Association Asia Pacific Exhibition & Conference was held in Singapore in May and drew over 3,300 delegates. Singapore Customs extended facilitation, such as duty exemption and Goods and Service Tax relief for wines imported for sampling purposes, to liquor and tobacco exhibitors. Details are on page 2.

Another major haul of pangolin scales and elephant ivory was seized by Singapore Customs, National Parks Board, and the Immigration & Checkpoints Authority in July (page 6). 11.9 tonnes of pangolin scales and 8.8 tonnes of elephant ivory were found in a shipment that was said to contain timber. To combat the illegal trade in ivory and other CITES-listed species, Singapore authorities continue to adopt a Whole-of-Government approach, with robust risk assessment and strong cooperation with international and local partners.

Acting Comptroller of NZCS, Mr Bill Perry, graced our Spotlight pages (page 8) with an insightful interview on how NZCS creates a secure and seamless border experience for traders.

You may also have noticed that inSYNC has undergone a makeover. We hope you enjoy the refreshed look. Happy reading!

NEO WEN TONG
Editor



FEATURES

Leaders strengthen relations at annual ASEAN Directors-General meeting



Singapore's Director-General of Customs, Mr Ho Chee Pong (third from right), at the 28th Meeting of ASEAN Directors-General of Customs.

- The 28th Meeting of ASEAN Directors-General of Customs took place in Vientiane, Lao PDR, from 11 to 13 June 2019, and saw the leaders meet and discuss bilateral cooperation and strategic plans.

Singapore's Director-General of Customs, Mr Ho Chee Pong, attended the meeting, during which the ASEAN Directors-General of Customs reviewed the work of the various ASEAN Customs committees and working groups.

They endorsed key initiatives such as the Summary Report on the Feasibility of Establishing an ASEAN-wide Authorised Economic Operator Mutual Recognition Arrangement (AEO-MRA) and its recommendations. The establishment of a Sub-Working Group chaired by Singapore to commence work on a pathfinder approach for the proposed ASEAN AEO-MRA was also endorsed at the meeting.

On the sidelines of the meeting, Mr Ho co-chaired the 3rd ASEAN-Australia Customs Consultation with the Commissioner of the Australian Border Force, Mr Michael Outram, on 12 June 2019.

Singapore Customs also held bilateral meetings with the General Administration of Customs of the People's Republic of China, Directorate General of Customs and Excise of Indonesia, and the World Customs Organisation. During these meetings, Singapore exchanged thoughts with our counterparts on issues of mutual interests and discussed ways to further enhance cooperation.



Mr Ho (second from right) co-chaired the 3rd ASEAN-Australia Customs Consultation with the Commissioner of the Australian Border Force, Mr Michael Outram (third from right).

Singapore Customs also leveraged on the opportunity to engage in bilateral discussions with the private sector representatives from EU-ASEAN Business Council and the US-ASEAN Business Council on trade facilitation and creating a pro-business environment.

The three-day meeting was a fruitful one, with Singapore Customs taking the opportunity to strengthen relations and reaffirm ties with our ASEAN and international counterparts ahead of the 27 to 29 June 2019 World Customs Organisation Council Sessions.

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Design by Oxygen Studio Designs Pte Ltd

Singapore Customs facilitates import of dutiable goods for duty-free and travel retail event

- The event, organised by the Tax Free World Association, included liquor and tobacco exhibitors, whom Singapore Customs extended facilitation to.

The 24th Tax Free World Association Asia Pacific Exhibition and Conference (TFWA APEC) 2019 took place in Singapore from 14 to 16 May 2019, drawing over 3,300 delegates.

Focusing on duty-free and travel retail, the event provided a platform for exhibitors to reach out to the region's key industry buyers, seek out new business opportunities, and keep up with the latest trends and insights.

FACILITATION FOR LIQUOR AND TOBACCO EXHIBITORS

Among the 314 exhibitors were 71 liquor and 21 tobacco exhibitors, who were offered several forms of facilitation by Singapore Customs.

For exhibitors showcasing wine, they were able to enjoy duty exemption and Goods and Services Tax (GST) relief for the wines imported for sampling purposes, provided the tax-exempted wine was fully-consumed at the event.

Each exhibitor was granted duty exemption and GST relief for up to 2.25 litres per label, per day, of wines used for sampling by trade visitors. This facilitation, which was started in 2009, may be applied to wine imports used at events approved under the Business Events in Singapore (BEiS) scheme administered by the Singapore Tourism Board. It is part of the Government's push to promote wine trading activities and help develop the wine industry in Singapore.



An inter-agency team, including representatives from the Health Sciences Authority, conducted on-site checks.

The total amount of duty exempted and GST relief Singapore Customs processed amounted to over \$16,500, which was granted to 20 local and overseas liquor companies.

Singapore Customs also offered the temporary suspension of duty and GST for imported liquor and tobacco products used at the exhibition under the Temporary Import Scheme, and facilitated the temporary release of liquor and tobacco products from Licensed Warehouses for eligible exhibitors.

To ensure that the facilitation proceeded smoothly, Singapore Customs kept in close contact with the event organiser, and also conducted on-site checks, including a joint inspection with the Health Sciences Authority for tobacco products.

Mr Alvis Tay, Assistant Manager, Operations, from event organiser Experia Events expressed appreciation for the facilitation accorded by Singapore Customs for the exhibition.

"The exhibitors for the TFWA APEC 2019 were very happy with the exemption of duties and taxes for wine as the cost savings were quite substantial for most of them. In addition, Singapore Customs officers were very helpful, especially for the approval of permits. We would like to thank the team for their promptness in answering our queries," he said.



Singapore Customs officers (left, middle) ensure that the facilitation was proceeding smoothly.



Over 70 exhibitors at the event were liquor exhibitors.



Singapore Customs and New Zealand Customs Service sign AEO-MRA

••• The Mutual Recognition Arrangement (MRA) of Authorised Economic Operator (AEO) programmes signed between the two customs administrations will mean a higher level of facilitation at clearance for certified local companies exporting goods to New Zealand.

Singapore's Director-General of Customs, Mr Ho Chee Pong, and the Acting Comptroller of New Zealand Customs Service, Mr Bill Perry, signed the New Zealand-Singapore AEO-MRA on 27 June 2019, during the 133rd/134th World Customs Organisation (WCO) Council Sessions.

The MRA recognises the compatibility of the supply chain security measures implemented by companies certified under Singapore Customs' Secure Trade Partnership (STP) programme and the companies accredited under New Zealand's Secure Exports Scheme.

"New Zealand and Singapore share a close and collaborative relationship, grounded by our shared history and interests. The New Zealand-Singapore AEO-MRA reinforces the close cooperation between both customs administrations," said Mr Ho. "This partnership underpins our strong commitment in maintaining the regional and global supply chain security, and facilitating legitimate trade undertaken by AEOs in both countries."

Singapore's Director-General of Customs, Mr Ho Chee Pong (right), and the Acting Comptroller of New Zealand Customs Service, Mr Bill Perry, signed the New Zealand-Singapore AEO-MRA on 27 June 2019, during the 133rd/134th World Customs Organisation (WCO) Council Sessions.

Photo: World Customs Organization



Mr Perry said that the signing of the MRA with Singapore is great news for both countries.

"This arrangement further strengthens trade relations by allowing streamlined clearance for accredited exporters who will be treated as 'low-risk' at both borders, while giving customs administrations greater assurance over goods. Singapore is one of our top 10 trading partners, with many New Zealand businesses operating in South-East and East Asia using Singapore as a base."

Companies in Singapore with significant trade with New Zealand also welcomed the signing of the MRA.

"ExxonMobil welcomes the signing of this AEO-MRA and the continued role played by customs authorities to facilitate international trade and reinforce the robustness of supply chains worldwide. With ExxonMobil being a long-time STP-Plus-certified company, our global and regional customers have enjoyed a higher level of trade facilitation and expedited customs clearance that such agreements bring," said Ms Lee Chui Leng, Asia Pacific Supply Coordination Manager, ExxonMobil Asia Pacific Pte Ltd.

Singapore's total trade with New Zealand amounted to more than S\$4 billion in 2018. The New Zealand-Singapore MRA is Singapore's tenth arrangement with other customs administrations.

MRAs OPERATIONALISED THIS YEAR

The New Zealand-Singapore MRA took effect from 1 August 2019.

Singapore had inked MRAs with Australia on 31 May 2018, and Thailand on 29 June 2018. The Australia-Singapore MRA was implemented with effect from 15 May 2019, and the Thai-Singapore MRA was operationalised on 1 September 2019.

Benefits of AEO-MRAs

Singapore has inked 10 Authorised Economic Operator-Mutual Recognition Arrangements (AEO-MRAs) with our partners to date. MRAs allow companies that are Secure Trade Partnership-Plus (STP-Plus) certified to enjoy higher levels of facilitation for their cargo, receive priority treatment, and more.

What is an MRA?

An MRA is a formal document signed between customs administration, where the signing parties mutually recognise each other's national supply chain security programmes.

Under an MRA, Singapore Customs will recognise the AEO companies certified by our partners; our partners will, likewise, recognise our STP-Plus certified companies.

Singapore Customs' STP programme is based on the World Customs Organisation's Framework of Standards to Secure and Facilitate Global Trade (WCO SAFE Framework of Standards). The WCO SAFE Framework of Standards highlights the need for all stakeholders to take measures to ensure the security of the supply chain, and for customs administrations to establish AEO programmes to certify companies which adopt robust security practices.

Singapore's MRA partners

Singapore Customs is the first customs administration in South-East Asia to enter into mutual recognition of AEO programmes with other customs administrations. To date, Singapore has signed MRAs with 10 customs administrations:

- Canada
- Republic of Korea
- Japan
- People's Republic of China
- Chinese Taipei
- Hong Kong S.A.R.
- United States
- Australia
- Thailand
- New Zealand

MRA benefits

- #1: Your cargo will enjoy a higher level of facilitation during clearance, domestically and overseas.
- #2: Your cargo will receive priority treatment if it has been selected for physical inspection.
- #3: In the event of trade disruption, your cargo will receive expedited customs clearance.
- #4: Enjoy cost savings due to better predictability of cargo movement.

To enjoy these MRA benefits:

- If you are an STP-Plus certified company, key in your STP code in your permit declarations.
- If you are importing from or exporting to an AEO company in our MRA partner country, key in the importer's or exporter's AEO code in your permit declarations.

Declaration Field in TradeNet	Information to be declared
Customs Procedure Code (CPC)	AEO
Processing Code 1 (PC1)	Either CA, KR, JP, CN, TW, HK, US, AU, TH or NZ
Processing Code 2 (PC2)	[AEO code]

For more information, contact customs_schemes@customs.gov.sg.



Singapore authorities seize major haul of pangolin scales and elephant ivory

••• The shipment of 11.9 tonnes of pangolin scales marked the third major seizure in Singapore in 2019, and the 8.8 tonnes of elephant ivory found is the largest seizure in Singapore to date.

On 21 July 2019, the National Parks Board (NParks) worked with Singapore Customs and the Immigration & Checkpoints Authority (ICA) to inspect a shipment of three containers from the Democratic Republic of the Congo being transhipped through Singapore to Viet Nam.

The three containers were said to contain timber according to the bill of lading. Upon inspection, sacks containing pangolin scales and elephant ivory were found in one of the containers.

Packed in 237 bags were 11.9 tonnes of pangolin scales, estimated to be worth about US\$35.7 million (approximately S\$48.6 million). The scales were assessed to be from the Giant Pangolin, or *Smutsia gigantea*, and the quantity seized was equivalent to be close to 2,000 pangolins. With this seizure, Singapore has seized a total of 37.5 tonnes of pangolin scales since April 2019.

The shipment also contained 8.8 tonnes of elephant ivory, packed into 132 bags and estimated to be worth US\$12.9 million (approximately S\$17.6 million). The ivory is estimated to be come from nearly 300 African Elephants, or *Loxodonta africana*. This is the largest seizure of elephant ivory in Singapore to date. Previously, Singapore had seized 177kg of cut up and carved elephant ivory in April 2019.

Pangolin scales and elephant ivory were found in one of three containers of a shipment that was being transhipped through Singapore. The containers were said to contain timber.

Photo: NParks



The 8.8 tonnes of elephant ivory seized were packed into 132 bags and estimated to be worth approximately S\$17.6 million. The ivory is estimated to be come from nearly 300 African Elephants.

Photo: NParks

These latest seizures are testament to Singapore's commitment to the global effort to stem illegal wildlife trade in CITES-listed species, including their parts and derivatives. The seized pangolin scales and elephant ivory will be destroyed to prevent them from re-entering the market.

STRONG COOPERATION WITH INTERNATIONAL AND LOCAL PARTNERS

NParks, Singapore Customs, and ICA adopt a Whole-of-Government approach, have a robust domestic risk assessment framework, and strong cooperation with international and local partners to combat the illegal trade in ivory and other CITES-listed species.

There is also sharing of information amongst international agencies. In this particular case, the General Administration of Customs of the People's Republic of China had shared information that enabled the Singapore agencies to successfully seize the pangolin and ivory.

Singapore is a signatory to the Convention on International Trade in Endangered Species of Wild Fauna and Flora (CITES) and is committed to international efforts to curb illegal trade in CITES-listed

species. Elephants and pangolins are protected species under CITES, and international trade in elephant ivory and pangolin is prohibited.

Under the Endangered Species (Import & Export) Act, the maximum penalty for illegal import, export and re-export of wildlife is a fine of up to \$500,000 and/or 2 years' imprisonment. The same penalties apply to transit or transhipment of CITES-listed species of wildlife, including their parts and derivatives.

The Singapore Government adopts a zero-tolerance stance on the use of Singapore as a conduit to smuggle endangered species and their parts and derivatives. Our agencies will continue to collaborate and maintain vigilance to tackle the illegal wildlife trade. ●



Packed in 237 bags were 11.9 tonnes of pangolin scales, estimated to be worth about S\$48.6 million. The scales were assessed to be from the Giant Pangolin, and the quantity seized was equivalent to be close to 2,000 pangolins.

Photo: NParks



in-Conversation:

Creating a SECURE AND SEAMLESS border experience for traders

New Zealand Customs Service (NZCS) Acting Comptroller Mr Bill Perry shares with inSYNC how NZCS balances trade facilitation and compliance, and the steps they have taken to keep pace within a constantly changing operating environment.

Mr Perry joined NZCS in 1976 and has served in management roles in ports, investigations and response. Prior to becoming the Acting Comptroller, he was the Deputy Comptroller, Operations, from 2013 to 2018, during which he led border operations, intelligence, investigations and enforcement, revenue, and assurance.

He was also responsible for strategic business development, business improvement and innovation, and service development.

•••
How does NZCS balance trade facilitation and trade compliance? What are some of NZCS' best practices in these two areas?

New Zealand's border management model aims to enhance trade and travel facilitation while maintaining border controls to minimise and manage risks. We work with other border agencies and industry to create a secure and seamless border experience for traders, incorporating technology-enabled solutions. Two examples are the Joint Electronic Verification System (JEVS) and an app we are developing for frontline staff.

In December 2016, New Zealand Customs and the General Administration of China Customs (GACC) launched the JEVS. This system sends electronic Certificate of Origin information to GACC, which is compared to the Chinese Import Declaration. If all details match, the shipments are expedited through border processes and traders benefit through improved efficiency and clearance.

The app will enable officers to capture intervention results in a standardised form, including results that demonstrate compliance. They will also be able to access and query information held in our border management system, and complete activity reports, including clearance of imports, on the job rather than having to go back to the office.

•••
The NZCS and Singapore Customs have signed the New Zealand-Singapore Mutual Recognition Arrangement on Authorised Economic Operators (AEO-MRA). In your view, how would this MRA benefit New Zealand companies?

Establishing a more secure and predictable supply chain between New Zealand and Singapore will

streamline customs procedures, inspections and security requirements and allow trade to flow efficiently.

•••
What do you envision the emerging trends and challenges faced by customs administrations worldwide to be in the next three to five years?

In the absence of significant disruptive events, we expect to see multiple longer-term trends presenting opportunities, increased risk, and service challenges for customs administrations.

Increasing travel and migration volumes (both legal and illegal) would result in expectations of more efficient cross-border flows. Similarly, more diverse and complex integrated international supply chains, driven by changing business models and increasing trade with emerging economies, may also increase expectations of better and more timely service, and a greater expectation of social responsibility, notably relating to transparency, openness, fairness, and sustainable processes.

The unprecedented data richness and connectivity we have now enables more effective targeting and efficient cross-border flows, but at the same time increases privacy concerns as more personal data becomes available.

While improving services and better managing risks, new threats from increasingly complex relationships and systems have to be dealt with, together with the globalisation of border-related crime.

More organised and sophisticated trans-national criminal offending, particularly involving illicit drugs, will also increase the complexity of cross-border crime and security risks.

Finally, our workforce will need to adapt to meet the needs of different customers, future technologies, and ways of working.



Photo: New Zealand Customs Service

•••
With the rapidly changing customs operating environment, how does NZCS constantly adapt and cope with challenges?

We operate in a changing environment, and we aim to keep pace by being able to identify and respond to rapid shifts in risks to New Zealand. Shifting trade patterns, such as the growing number of small-scale importers and exporters, test our processes and systems.

We are putting more people in key locations overseas and engaging with overseas partners to disrupt criminal networks operating overseas to keep illicit drugs out of New Zealand. Data and information sharing is critical to supporting our intelligence-led approach.

By working with other border and law enforcement agencies we are able to leverage our risk and intelligence capabilities, as well as technology to better inform decisions. Our increasing use of data analytics allows us to optimise existing ways of working by applying different tools, experience

and data to allocate resources to strategic border priorities.

•••
What is your vision for NZCS, and what are the key priorities for NZCS in the next three to five years?

Our strategic intentions will focus on maintaining and improving delivery of the core functions of our business — protection of New Zealand's borders, collecting revenue, and promoting and facilitating trade and travel in the face of changing demands and expectations — to support the achievement of ministerial and government priorities.

Our focus will include eliminating risk offshore, and having earlier access to trade and travel data and enhanced analytics to further improve our understanding of risk. We are also looking into further automation of processes to enable self-processing by customers and increase mobility and efficiency for frontline officers. Increasing our ability to provide assurance over the management of border and revenue risk is another area we are prioritising. ●





Connecting supply chain players

The Networked Trade Platform Office (NTPO) team brought together small and medium sized enterprises (SMEs) and key players in the supply chain industry on 26 August 2019, at the “Build Your One Digital Supply Chain with the Networked Trade Platform” event held at Enterprise Singapore’s office.

Attendees discussed how NTP’s digitalisation efforts can help them optimise their supply chains and resources to grow their businesses.

Dr Robert De Souza, Executive Director, The Logistics Institute – Asia Pacific, talked about the highly-fragmented state of digitalisation within the supply chain industry today. While data is available, supply chain players are not connected to each other such that information is transparent and data optimised for planning purposes. He also shared that interoperability across the information silos is the key to digitalisation success, and the NTP is the platform that could connect stakeholders within the supply chain together.

The panel discussion that followed enabled the audience to interact with representatives from some of the NTP’s Value-Added Service (VAS) providers. Through quick polls conducted during the panel discussion, the audience shared their perspectives on the drivers of change and the areas each company was looking to



digitalise. Panel members also shared their views and responded to the poll results by offering practical tips and insights to support companies’ digitalisation journeys.

The NTP is a one-stop trade and logistics ecosystem that supports digitalisation efforts and connects different parties across the trade value chain – in Singapore and abroad. It aims to provide the foundation for Singapore to be a leading trade, supply chain and trade financing hub. It taps on new technologies to serve the evolving business needs of the trade and logistics community. Designed as an open digital platform, it enables service providers to develop new applications and foster innovation within the trade ecosystem.

To date, more than 2,600 companies from various industries, including wholesale trade and logistics, have signed up as NTP users. Over 40 VASes are also now published on the NTP; find out more about the new VASes that recently came on board on page 12.



Two men caught for attempting to evade GST

Two Malaysians were caught when they attempted to evade Goods and Services Tax (GST) on items they brought into Singapore for commercial purposes.

The men under-declared the items’ value in order to maximise their profits, and were caught at the Woodlands Checkpoint on 10 June 2019.

In the first case, a 30-year-old man under-declared the value of 45 pieces of machine components in plastic wrap and was issued a composition sum of \$330.

A few hours later, Singapore Customs officers caught another man, a 33-year-old, for under-declaring the value of 439 pieces of motorcycle accessories. Investigations revealed that the actual value was about four times higher than the amount declared. The man was issued with a composition sum of \$1,565.

There is no GST import relief granted for goods imported for commercial purposes. It is the responsibility of travellers to make accurate and complete declarations of all taxable items brought into Singapore. Under the Customs Act, any person who fails to declare, or make an incorrect declaration of taxable goods, can be fined up to 20 times the amount of duty and/or GST evaded, or charged in Court.



New STP companies on board

The Secure Trade Partnership (STP) is a Singapore Customs certification programme that encourages companies to adopt robust security measures and contribute towards improving the security of the global supply chain. It is consistent with the World Customs Organisation SAFE Framework of Standards to Secure and Facilitate Global Trade. The following companies were STP-certified in the second quarter of 2019.

COMPANIES WITH STP STATUS

A. HARTRODT (S) LOGISTICS PTE LTD

International freight forwarding

“Security has become increasingly important in today’s environment. To commit ourselves to security along the supply chain, we successfully applied for the STP certification. We are glad to be able to provide our customers with another value-added service as a trusted partner,” said Mr Joseph Argiridis, Managing Director.

GE HEALTHCARE PTE LTD

Pharmaceutical technologies and services

“We are honoured to be awarded the STP certification. This reflects our excellence in global supply chain security and our commitment to it. Obtaining STP certification will also enable us to distribute strategic goods to our customers in Asia securely and efficiently,” said Mr Bharath Srinivasan, Distribution Operations Leader – Asia.

JAS FORWARDING (SINGAPORE) PTE LTD

International freight forwarding

“We are pleased to be certified and be part of the STP, supporting security and transparency in global trade. This will further provide our customers added assurance that our internal processes are consistent and fully compliant,” said Mr Marc Michelmann, Managing Director.

MCL LOGISTICS ASIA PTE LTD

International freight forwarding and third-party logistics services

“We are proud to obtain the STP certification. It’s a big step for us; it gives our customers confidence and assurance when using our services. We will continue to strive to improve our practices for better security measures in the supply chain,” said Mr Shuichi Tanikoshi, Managing Director. ●

DO YOU KNOW?

NTP: NEW VALUE-ADDED SERVICES ON BOARD

Value-Added Services (VAS), built on an open development platform on the Networked Trade Platform (NTP), meet varied business needs. These include trade-related business services such as financing, payments and insurance, enterprise resource planning, permit preparation and reconciliation, and track and trace. Between May and July 2019, 10 new VASes were published on the NTP, bringing the total number of VASes to 43.

⊙ SYSPRO SOFTWARE (ERP SOLUTIONS)

Syspro offers a purpose-built ERP system digitises businesses and streamlines their supply chain, providing greater control and visibility while simplifying and personalising users' experiences.

⊙ ASCENT SOLUTIONS (ISPOT SECURE ELECTRONIC CARGO TRACKING)

Ascent specialises in a patented electronic cargo tracking system used to secure businesses' supply chain on the road, rail, and sea. The solution is ideal for securing high-value containers while in transit, and caters for hazardous and explosive cargo.

⊙ TRADENET SERVICES (TNETS) (PERMIT RECONCILIATION REPORT)

TNETS provides a permit reconciliation report that consolidates several reports and can be generated by users anytime and anywhere. Traders also get automatic email notifications on potential non-compliance.

⊙ FINAXAR (WORKING CAPITAL FINANCING)

Finaxar provides fast and simple financing products that are tailored to businesses' needs. Finaxar offers merchant credit lines and invoice financing facilities to SMEs to bridge their working capital gap.

⊙ CHUBB (SINGLE SHIPMENT INSURANCE)

Chubb provides single shipment insurance for containerised cargo. Companies can receive their quote, purchase insurance, and receive their cargo insurance certificate instantly in just seven clicks.

⊙ KILLINEY ASIA (NETSUITE CLOUD-BASED ERP)

Killiney Asia specialises in digital management consultancy through implementing and optimising Oracle NetSuite. The service helps clients gain higher staff productivity, sales effectiveness, real-time business visibility, and improved procurement.

⊙ VCARGO CLOUD (VCC) (BLOCKCHAIN ECO SOLUTION)

VCC's blockchain eCO solution offers an easy and secure way to apply, issue, and authenticate e-Certificate of Origin (eCO). The solution, powered by blockchain technology, stores data securely and prevents reproduction and modifications of data.

⊙ WINSPIRE SOLUTIONS (DYNAMICS NAV/BC)

Winspire offers consulting, implementation, and support services on Microsoft Dynamics NAV ERP solution. The solution integrates business functions such as delivery, invoicing, and warehousing. It also offers advanced functions in project and service management and manufacturing.

⊙ POLE STAR (PURPLETRAC)

PurpleTRAC is designed for companies with regulatory exposure in maritime trade and shipping, to ensure that the vessels used to transport goods comply with sanctions and regulations.

⊙ AURIONPRO (SCMPROFIT)

SCMProFit is a supply chain software solution that provides the right tools for businesses to take control of their supply chain. It is a modular and integrated system, which is available as a plug and play system on a software-as-a-service (SAAS) model.

The full VAS list is available at www.ntp.gov.sg/public/browse-vas-catalogue. To find out more about the NTP and sign up for an account, go to www.ntp.gov.sg.

TRAINING CALENDAR

Please note that dates are subject to change. For full programme and registration details, please refer to www.customsacademy.gov.sg

SC101

DATE:
9–10 OCT 2019

SC102 AND SC103

DATE:
15 OCT 2019

BASICS OF EVERY DECLARANT

This course provides an overview of customs procedures pertaining to the import and export of goods, the basic requirements for preparing TradeNet declarations, classification of goods, and the rules of origin:

- SC101 Customs Procedures (2 days)
- SC102 Classification and the Harmonised System (half-day)
- SC103 Rules of Origin / Free Trade Agreements (half-day)

Participants may register for individual modules.

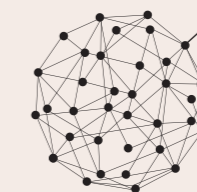
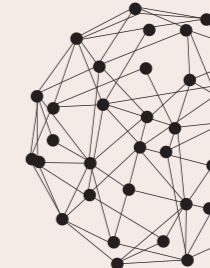
SC111

DATE:
22 OCT 2019

HANDS-ON TRADENET DECLARATION

This one-day workshop provides new declarants with basic information on TradeNet and its various message and declaration types.

The guided practical session uses simulated scenarios to prepare and submit a declaration using the Government Frontend Solution.



SC200

DATE:
25 OCT 2019

STRATEGIC GOODS CONTROL PROGRAMME

This one-day seminar provides an overview of Singapore's strategic goods control system and its regulations, registration procedures and permit requirements for strategic goods transactions, as well as the essentials of an internal (export control) compliance programme.

The seminar comprises two modules:

- SC201 Basics of Strategic Goods Control (half-day)
- SC202 Essentials of Internal (Export Control) Compliance Programme (half-day)

Participants may register for individual modules.

SC401

DATE:
11/18 OCT 2019

AM and PM sessions available

CUSTOMS COMPETENCY TEST FOR DECLARANTS

This module is designed to test an individual's knowledge of customs procedures and documentation requirements. Upon passing this test, the individual can then apply for registration with Singapore Customs as a declarant to submit TradeNet permit declarations.

This is an open-book test comprising 50 multiple-choice questions. The topics tested include: customs procedures, TradeNet declarations, valuation, classification, rules of origin, and specialised procedures. The one-hour test can be taken during the morning or afternoon session.

OUTREACH PROGRAMME FOR NEWLY-REGISTERED MANUFACTURERS

This bimonthly programme is designed to equip newly-registered manufacturers with a better understanding of the rules of origin under Singapore's Free Trade Agreements, the application procedure for certificates of origin, and the compliance requirements.

For enquiries, please email customs_roo@customs.gov.sg



EXPERIENCE A WHOLE NEW WAY OF DOING TRADE

Networked Trade Platform. A one-stop trade info-ecosystem.

Today's trade and logistics landscape is manual, silo-ed and complex. The NTP aims to change that by helping businesses digitalise, connect, and grow – all on a single platform.

Besides providing the foundation for businesses to go digital, the NTP is the key gateway for the digitised data to be shared and reused, as it allows businesses to connect with their business partners, trade service providers and the government – both locally and globally. Saving businesses time and money.

Acting as a trade ecosystem, the NTP enables businesses to improve performance and the flexibility to choose from a wide range of trade related service providers without worrying about additional efforts and costs of maintaining multiple digital connections to various partners.



Find out more at www.ntp.gov.sg or email us at Enquiry_NTP@customs.gov.sg