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HSA 401:03/33-000

01 August 2017

To: Declaring Agents and freight forwarders of health products

Dear Sir/Madam

Single Contact Number for Health Products Regulation Group

The Health Products Regulation Group (HPRG), Health Sciences Authority has streamlined our public contact number to a single telephone enquiry line.

With effect from 01 August 2017, the following contact numbers will no longer be in use:

- (i) (65) 6304 5857
- (ii) (65) 6866 3449
- (iii) (65) 6866 3432

To reach HPRG, please call (65) 6866 1111, which serves as our single contact number. For enquiries regarding import declaration, please select the following options:

- (i) Option 7 – Enquiries on E-Services and Other Enquiries, then
- (ii) Option 4 – Other Enquiries

There will be no change to the contact numbers for our enforcement and tobacco control-related matters/feedback:

- (i) Enforcement Branch
(65) 6866 3485 – Illegal dealing of health products
- (ii) Tobacco Regulation Branch
(65) 6684 2031 – Licensing matters
(65) 6684 2036 – Tobacco-related offences

Thank you.

Yours faithfully

LAI WENG FAI(DR)
DIRECTOR
LICENSING AND CERTIFICATION BRANCH
AUDIT & LICENSING DIVISION
for GROUP DIRECTOR
HEALTH PRODUCTS REGULATION GROUP
HEALTH SCIENCES AUTHORITY

(This is a computer-generated circular. No signature is required.)